



UK AND IRELAND WARRANTY INFORMATION

CONCEPT2 LIMITED SKIERG LIMITED WARRANTY

Frame Parts - Five Year Limited Warranty

Concept2 Limited will replace or repair, at our discretion, the frame parts listed below that fail due to a defect in materials or workmanship for a period of five years from date of purchase of your Concept2 SkiErg. This warranty is fully transferable to each subsequent owner of your SkiErg during the term of the warranty should you sell it or give it away. This warranty does not cover: damage to the finish of your machine; damage sustained as a result from neglect or abuse; shipping charges and, if applicable, customs clearance fees; or labour for installation of any parts shipped to you under warranty.

The five year warranty applies to the following parts:

metal box frame	flywheel axle & bearings
floor stand base, frame and fasteners	top & bottom brackets
frame connector plates	rear frame covers
flywheel cover (including inner & outer pans, outlet perf)	all screws & bolts

All Parts - Two Year Limited Warranty

Concept2 Limited will replace or repair, at our discretion, any part (excluding monitor batteries and handle cord) that fails for any reason for a period of two years from date of purchase of your Concept2 SkiErg. Whether defective or simply worn out, all parts on your machine (excluding monitor batteries and handle cord) are covered for the first two years. This warranty is fully transferable to each subsequent owner of your SkiErg during the term of the warranty should you sell it or give it away. This warranty does not cover: damage to the finish of your machine; damage sustained as a result of neglect or abuse; shipping charges and, if applicable, customs clearance fees; or labour for installation of any parts shipped to you under warranty.

Important Note

Disassembly of the performance monitor and drive cords is prohibited. Any attempt to disassemble the performance monitor or drive cords will void the warranty with respect to those components.

Additional Information

WHERE THE PURCHASER IS A CONSUMER THE PROVISIONS OF THIS WARRANTY ARE IN ADDITION TO ANY STATUTORY RIGHTS WHICH APPLY TO CONSUMERS.

WHERE THE PURCHASER IS NOT A CONSUMER, TO THE MAXIMUM EXTENT PERMITTED BY ENGLISH LAW, THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, EXCEPT THAT CONCEPT2 LIMITED DOES NOT LIMIT ITS LIABILITY FOR PERSONAL INJURY OR DEATH CAUSED BY ITS NEGLIGENCE.

Except as aforesaid, under no circumstances shall Concept2 Limited be liable to any purchaser or any other person who is not a consumer for any special, incidental or consequential damages, whether arising out of breach of warranty or otherwise.

In the event of a defect, malfunction, or other failure of the product not caused by any misuse or damage to the product while in the possession of the purchaser, Concept2 Limited will remedy the failure or defect, without charge to the purchaser, within 14 business days of its receipt of the product. The remedy will consist of repair or replacement of the product, or refund of the purchase price, at Concept2 Limited's discretion. However, Concept2 Limited will not elect refund unless it is unable to provide replacement, and repair is not commercially practicable and cannot be made within the time for performance or unless the purchaser is willing to accept such refund. Replacement of a component part includes its free installation if the unit is returned to Concept2 Limited.

This warranty does not cover: shipping charges or labour for installation of any parts shipped to you under warranty. The term of this warranty begins on the date the product is shipped to the purchaser, and continues for a period of two years.

Altering the SkiErg voids our warranty.

Warranty Processing

To obtain warranty services take the following steps:

1. Contact Concept2 Limited by telephone 0115 9340140 or email info@concept2.co.uk to inform us of the nature of the problem. Please make note of the serial number on your SkiErg.

For future reference, RECORD YOUR SERIAL NUMBER HERE:

The serial number is located on the metal box frame near the flywheel.

2. Ship the defective part to:

CONCEPT2 LIMITED
3 Central Court
Finch Close
Lenton Lane Industrial Estate
Nottingham
NG7 2NN

3. Enclose your name, return shipping address, telephone number/email address and a brief description of how the problem occurred.

For further questions, please email info@concept2.co.uk.

